

Resources on contact management databases

There are said to be at least 100 providers of contact management databases. The list below includes some of the more prominent, but does not set out to be definitive. No quality criteria have been applied, and inclusion is not a recommendation. My apologies for leaving out any supplier that people feel ought to have been included.

The first three are known to have been selected recently by one or more CVSs.

3rd Base (VolBase)

01509 561652 www.volbase.co.uk/

Innovation Centre, Loughborough University, Epinal Way, Loughborough, Leicestershire
LE1 1 3EH

This product is in use in several CVSs, and has been selected for Gloucestershire.

Esit (ThankQ)

01509 235544 www.esit.co.uk

Loughborough Technology Centre, Epinal Way, Loughborough, Leicestershire
LE11 3GE

This product has been selected by NACVS.

Senior (evol)

0115 950 0101 www.senior.co.uk

The Stables, 196 Porchester Road, Mapperley, Nottingham NG3 6LH

This product has been selected by Wales CVA.

The following batch are suggested because their product literature suggests that they offer a system which specifically handles organisational contacts (rather than just individual members) or that their approach is particularly sympathetic to smaller voluntary organisations.

Advanced Solutions International (iMIS)

08705 887700 www.advsol.com or www.imis.com

The Old Pump House, The Stables, Pettaugh Road, Stonham Aspal, Stowmarket
1P14 6AU

Associa

0870 264 0202 www.associa.co.uk
North Gate, Uppingham, Rutland LE15 9PL

Care Business Solutions

01483 860001 www.care.co.uk/memb
Ockford Mill, Ockford Road, Godalming, surrey GU7 1RH

Centrepoint Computer Services (Target)

0208 390 8899 www.centrepoint.co.uk
Tolworth Tower, Ewell Road, Surbiton KT6 7EL

Decisions Express

020 8370 0176 www.decisions.co.uk
Hatherley House, 15-17 Wood Street, Barnet, Herts EN5 4AT

Fisk Brett (Progress)

01903 879 379 www.fiskbrett.co.uk
77-79 High Street, Steyning, West Sussex BN44 3RE

Ramesys (Affiliate)

01788 822133 www.ramesys.com
Eldon Way, Crick, Northamptonshire NN6 7SL

The final batch are listed for those who want to cast their net wider, and includes products whose main focus is fundraising. Additional database suppliers are listed at:

www.itforcharities.co.uk/dbsoft.htm

Company	Product	Contact details
Anglo- Europe	Open Market	www.anglo-europe.com !

APT Solutions	Stratum	www.aptsol.com
Auriole	SMART	01202 751570
Blackbaud Europe	Raiser's Edge	www.blackbaud.com/ blackbaudeurope.asp
Charity Software	Donor Strategy	www.charitysoft.co.uk
Ciber UK	Ascent	www.ciber-uk.com/nfp
Computer Software Group	Charisma / Consensus / Integra	www.computersoftware. corn
Dataware Consultancy Centre	Subscriber	www.subscriber.co.uk
ProTech Computer Systems	Pro-7	www.protech.co.uk
Thames Information Systems	MRS	www.tisl.co.uk
Uniservity		07958 770883

A long-established supplier of bespoke databases is Infoworks: www.infoworks.co.uk

Other resources on the topic include:

The Lasa knowledgebase: www.lasa.org.uk/knowledgebase/index.shtml – look at the section on databases.

The Worshipful Company of Information Technologists, which can help with procuring a database – see especially IT4Communities: www.wcit.org.uk/charitab/subindex.htm

Sayer Vincent is a large firm of accountants & consultants specialising in the voluntary sector. On this topic see: www.sayervincent.co.uk/doc.php?id=674